



Microsoft Dynamics and Office 365

– Business in a Browser

Productivity
and Customer
Engagement

Included in Business in a Browser

Office 365 Business Premium Edition

- Outlook
- Word
- Excel
- OneDrive
- SharePoint
- Skype For Business
- OneNote

Dynamics 365

- Sales or Customer Service Management
- Social Engagement
- Invoicing

- Pre Configured integration to i-SMS
- CRM for Outlook set up
- Dynamics 365 for sales or Dynamics 365 for Customer Service integration to SharePoint
- Telephonic Support

What is Business in a Browser?

Business in a Browser is a collaboration between Microsoft's cloud offerings, including Office 365 and Dynamics 365 for Sales or Dynamics 365 for Customer Service.

The combination of these offerings provides a pre integrated solution bringing together Skype for Business, SharePoint, Outlook, i-SMS messaging service, a Social Engagement framework and a pre built invoicing solution in to a single application.



Training

User guides are available both in document and video format. Advanced user training is available on request.

What is the price?

- R 850 (ex VAT) per user per month for full user access to sales or customer service
- R 380 (ex VAT) per user per month for team member access to sales or customer service

Additional services:

For advanced configuration, Resolve Immix have numerous engagement choices available to our customers.